

**Bromley Contract 2011 to 2020
of Change Control Notices**

Register

CCN Ref.	Service	Description of Change
001	Payroll	Payroll Document Retention
002		
003	Council Tax	New Homes Bonus - New Service
004	Exchequer Services	4 and 6
005	Council Tax	SPD - Only complete years 1, 3, 5 and 7
006	Council Tax	Student Exemptions - Phone calls to Colleges /Uni's
007		
008	Debtors	Corporate Debt Onboarding
009	Cashiers	Cashiers Closing
010	Payroll	Payslips not to be sent where self service is available
011	Council Tax	Additional leaflet to be included with new residents CTAX bills
012	Benefits	Level of Outstanding Work - To exclude documents created by the ATLAS project
013	IT	Academy Support
014	Debtors	Mayoral Infrastructure Levy
015	Debtors	Cemetries Invoices
016	Contract	RPlx agreement for April12-Mar13
017	Cash Collection	Additional Cash Collections
018	Debtors	Temporary Accomodation - Movement Trigger Updates
019	Accounts Payable	Accounts Payable Onboarding
020	Exchequer Services	Customer Satisfaction Survey - Only complete years 4 and 6
021	Debtors and Accounts Payable	Pension Contribution for Taped staff
022	Council Tax	Charging Orders
023	Contract Fee	Telephony Link beteen LBB and Liberata
024	Pensions	Reduction in Pensions Payslips
025	Payroll & Pensions	Pensions Regulation Changes
026	Accounts Payable	Direct Payments Monitoring Backlog
027	Debtors	Additional Debt Recovery
028	Payroll & Pensions	NHS Tupe
029	Benefits	Revenues and Benefits Reform
030	Benefits	Welfare Benefits Cap
031	Business Rates	Orpington BIDS
032	Debtors	MIL - Revised Price 2013/14
033	Debtors	CareLink
034	IT	Server Changes
035	Council Tax and Business Rates	Council Tax Leaflet
036	Council Tax	SPD Review

037	Pensions	Heywoods Altair Pensions System
038	Contract	Core Fee Discount 2013/14
039	Customer Services	Customer Services
040	Business Rates	Orpington BIDs - Target for 2013/14
041	Pensions	Local Government Pension Changes 2014
042	Contract	RPIx agreement for April14-Mar15
043	Contract	Pension Contribution for Taped staff (Revised)
044	Business Rates	NNDR Retail Relief
045	Financial Assessments	New Service - Financial Assessments
046	Appointee / Deputtships	New Service - Appointee and Deputeeships
047	Housing and Council Tax Benefits	HMRC RTI Referrals
048	Accounts Payable	AP Increased Volumes
049	Business Rates	NNDR Reviews
050	Debtors	Additional Debt Recovery - Domiciliary Care
051	Debtors	Additional Debt Recovery - Temporay Accomodation
052	Benefits	Migrant Funding
053	Payroll	Reduction in Schools Payslips
054	Sold Services	New Service - Statutory HR for Schools
055	Sold Services	New Service - Statutory Finance for Schools
056	Sold Services	New Service - HR, Finance and Audit
057	Sold Services	Software Licences
058	Bromley Knowledge	Changes to SLA/KPIs
059	FERIS	Fraud and Error Incentive Service
060	Customer Services - Baseline Reviews	6 Baseline reviews introduced
061	Financial Assessments, Deputy & Appointeeship, Finance Statutory and HR Statutory	Pension Contributions for Taped staff revised
062	Finance Statutory	Revised School number from 46 to 41
063	CTAX Recovery	Extention of 2 CTAX Recovery Officers
064	Housing and Council Tax Benefits	HMRC RTI Referrals 2015/16
065	Cash Collection	LOOMIS Core Fee 2015
066	Customer Services	Freedom Passes Services July 2015
067	Housing and Council Tax Benefits	Administrative Penalties
068	Cashiers and Postal Services	Registrars Cashiers Administration
069	Housing and Council Tax Benefits	CTAX Support Consultation
070	Customer Services	North Shoring
071	Debtors	Cemetries Invoices Removed
072	Pensions	NHS and Teachers Pensions Changes
073	Benefits	Welfare Reform Contact Centre Resources
074	Pensions	LGPS Additional Resource
075	Debtors	MIL Price amendment
076	Business Rates	Bromley BIDS
077	Housing and Council Tax Benefits	Interventions

078	Housing and Council Tax Benefits	Council Tax Support 2016/17
079	Accounts Payable	AP Volume Changes
080	Cashiers	Registrars Cashiers Administration
081	Mortgages	ACL Migration
082	Appointee and Deputyship	Casper
083	Cashiers	Cash Collection - Fee Reduction
084	Customer Services	Netcall - Contract fee
085		
086	Revenues and Benefits	Capita Connect
087	Revenues, Overpayments and Debtors	Ash
088	Contract	Mono Printing
089	Housing and CTAX Support	RTI
090	Exchequer Services	Cost of Migration/Upgrades - Authority business only
091	IT	Insight Implementation
092	Exchequer Services	Revenue Cheques to Fortnightly
093	Council Tax	CTS
094	Financial Assessments	Third Party Top ups
095	Revenues and Benefits	Capita Advantage
096	Benefits	Benefits Outstanding Workload and Pending Targets
097	Contract	Mono Printing Revised
098	Business Rates	Liability change to occupier
099	Cashiers and Postal Services	Parking Service Removed
100	Payroll & Pensions	Payslip Reduction
101	Revenues and Benefits	Capita Advantage - Revision to CCN086
102	Customer Services	Netcall - Contract fee 17/18
103	Benefits	Interventions 2016/18
104	Benefits	RBI
105	Customer Services	Freedom Passes Volume Variation
106	Contract	RPIx 2017/20
107	Cashiers	LBB Post
108	Sundry Debtors	Recovery Team Leader
109	Sundry Debtors	Additional Temporary Accommodation

