## Bromley Contract 2011 to 2020 of Change Control Notices

Register

Payroll   Payroll   Payroll   Document Retention	CCN	Comito	December in the of Ohean me
Occ	Ref.	Service	Description of Change
Double		Payroll	Payroll Document Retention
Exchequer Services			
October   Council Tax   SPD - Only complete years 1, 3, 5 and 7	003		New Homes Bonus - New Service
Debtors   Debtors   Debtors   Debtors   Cashiers Closing			
Debtors   Corporate Debt Onboarding	005	Council Tax	SPD - Only complete years 1, 3, 5 and 7
Debtors   Cashiers	006	Council Tax	Student Exemptions - Phone calls to Colleges /Uni's
Cashiers   Cashiers   Cashiers Closing			
Payslips not to be sent where self service is available   Additional leaflet to be included with new residents   CTAX bills	800	Debtors	Corporate Debt Onboarding
Additional leaflet to be included with new residents CTAX bills  Level of Outstanding Work - To exclude documents created by the ATLAS project  11 Academy Support 12 Academy Support 13 IT Academy Support 14 Debtors Mayoral Infrastructure Levy 15 Debtors Cemetries Invoices 16 Contract RPIx agreement for April12-Mar13 17 Cash Collection Addional Cash Collections 18 Debtors Updates 19 Accounts Payable Accounts Payable Onboarding 19 Customer Satisfaction Survey - Only complete years 20 Exchequer Services and 6  21 Debtors and Accounts Payable Pension Contribution for Tuped staff 22 Council Tax Charging Orders 23 Contract Fee Telephony Link beteen LBB and Liberata 24 Pensions Reduction in Pensions Payslips 25 Payroll & Pensions Pensions Regulation Changes 26 Accounts Payable Direct Payments Monitoring Backlog 27 Debtors Additional Debt Recovery 28 Payroll & Pensions NHS Tupe 29 Benefits Revenues and Benefits Reform 30 Benefits Welfare Benefits Cap 31 Business Rates Orpington BIDS 32 Debtors MIL - Revised Price 2013/14 33 Debtors CareLlnk 34 IT Server Changes	009	Cashiers	Cashiers Closing
Council Tax	010	Payroll	Payslips not to be sent where self service is available
012       Benefits       created by the ATLAS project         013       IT       Academy Support         014       Debtors       Mayoral Infrastructure Levy         015       Debtors       Cemetries Invoices         016       Contract       RPIx agreement for April12-Mar13         017       Cash Collection       Addional Cash Collections         Temporary Accomodation - Movement Trigger         018       Debtors       Updates         019       Accounts Payable       Accounts Payable Onboarding         020       Exchequer Services       Accounts Payable Onboarding         021       Debtors and Accounts Payable       Pension Contribution for Tuped staff         022       Council Tax       Charging Orders         023       Contract Fee       Telephony Link beteen LBB and Liberata         024       Pensions       Reduction in Pensions Payslips         025       Payroll & Pensions       Pensions Regulation Changes         026       Accounts Payable       Direct Payments Monitoring Backlog         027       Debtors       Additional Debt Recovery         028       Payroll & Pensions       NHS Tupe         029       Benefits       Revenues and Benefits Reform         030 <td>011</td> <td>Council Tax</td> <td>CTAX bills</td>	011	Council Tax	CTAX bills
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036 Council Tax SPD Review			

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1007 ID Ct	
067 Benefits Administrative Penalties	
068 Cashiers and Postal Services Registrars Cashiers Administration	
Housing and Council Tax	
069 Benefits CTAX Support Consultation	
070 Customer Services North Shoring	
071 Debtors Cemetries Invoices Removed	
072 Pensions NHS and Teachers Pensions Changes	
073 Benefits Welfare Reform Contact Centre Resources	
074 Pensions LGPS Additional Resource	
075 Debtors MIL Price amendment	
076 Business Rates Bromley BIDS	
Housing and Council Tax	
077 Benefits Interventions	

	Housing and Council Tax		
078	Benefits	Council Tax Support 2016/17	
079	Accounts Payable	AP Volume Changes	
080	Cashiers	Registrars Cashiers Administration	
081	Mortgages	ACL Migration	
082	Appointee and Deputyship	Casper	
083	Cashiers	Cash Collection - Fee Reduction	
084	Customer Services	Netcall - Contract fee	
085			
086	Revenues and Benefits	Capita Connect	
	Revenues, Overpayments and		
087	Debtors	Ash	
880	Contract	Mono Printing	
089	Houing and CTAX Support	RTI	
090	Exchequer Services	Cost of Migration/Upgrades - Authority business only	
091	IT	Insight Implementation	
092	Exchequer Services	Revenue Cheques to Fortnightly	
093	Council Tax	CTS	
094	Financial Assessments	Third Party Top ups	
095	Revenues and Benefits	Capita Advantage	
096	Benefits	Benefits Outstanding Workload and Pending Targets	
097	Contract	Mono Printing Revised	
098	Business Rates	Liability change to occupier	
099	Cashiers and Postal Services	Parking Service Removed	
100	Payroll & Pensions	Payslip Reduction	
101	Revenues and Benefits	Capita Advantage - Revision to CCN086	
102	Customer Services	Netcall - Contract fee 17/18	
103	Benefits	Interventions 2016/18	
104	Benefits	RBI	
105	Customer Services	Freedom Passes Volume Variation	
106	Contract	RPIx 2017/20	
107	Cashiers	LBB Post	
108	Sundry Debtors	Recovery Team Leader	
109	Sundry Debtors	Additial Temporary Accomodation	